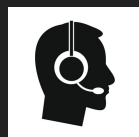


# What is



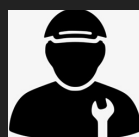
VSight Remote enables product experts to visually guide and collaborate with customers and field technicians

## USAGE



### TECHNICAL SUPPORT

Agents can use VSight Remote to identify quickly and resolve common technical issues from afar



### FIELD SERVICES

VSight Remote assistance puts all necessary data and instructions in technicians hands in real-time



### DATA SHARING

VSight Remote uses effective AR tools, streaming live videos and audios, sharing 3D object, PDF or image to link the contact center to the field where the work is being performed

## BENEFITS

**%1200 IMPROVED UTILIZATION OF HIGH QUALITY EXPERT**

### EFFECTIVELY UTILIZE PEOPLE

Tap into remote experts  
Provide information at the time it's needed  
Maximize customer satisfaction

**%34 MORE PRODUCTIVE WORKFORCE**



**%28 IMPROVED ASSEMBLY LINE PROCESS**



### INCREASE PRODUCTION

Improve accuracy and quality of work  
Minimize production outages  
Increase productivity, profit, compliances

### IMPROVE SAFETY

Reduce exposure to incidents  
Reduce human errors and break downs  
Train more effectively

### REDUCE COST AND SAVE TIME

Identify and reduce costly downtime events  
Cut off travelling cost and save time

## NEW FEATURE

- With AR+ function experts are able to draw and stick on live broadcast video
- Experts maintain their collaboration on a seamless connection through adaptive video streaming
- Users are able to translate received messages to preferred language
- Controlling the device camera with zoom in-out, flash for a better understanding of user's surrounding

**+1000 ACTIVE USERS**

**+20 CUSTOMERS**

**+10 PARTNERS**

**GET YOUR FREE TRIAL NOW**

**VSight, scale the expertise instantaneously**

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